

# AMOS POWER, INC.

## Privacy Statement

### About this Privacy Statement

Amos Power, Inc. is committed to protecting your privacy. This Privacy Statement applies to our website, mobile applications or any other sites hosted by our service providers on our behalf (collectively the “Sites”). This Statement describes the information that we collect, the purposes for which it is used, and your choices regarding our use of it. By using our Sites, you consent to our data practices described in this Statement.

### Types of Information We Collect

Amos Power is a business to business/farm company supplier, and therefore, does not collect personal information of consumers. Any personal information that we collect about you is incidental to your use of our Sites for commercial purposes. To the limited extent that we collect personal information about you, it can be divided into two categories, personally identifiable information and non-personal data. Personally identifiable information means information that specifically identifies you as an individual. Non-personal data is information that does not identify you.

#### *Personally Identifiable Information*

You can visit our Sites without providing us with any personally identifiable information. In order to use our services, however, we need your name and email address to associate it with a Customer-account. In most instances, this will be with your employer’s account.

#### *Non-Personal Data*

We may collect non-personal data that does not identify you, directly, including “automatically collected data,” “aggregated” or “anonymized” information that we collect to inform us how others use our Sites. Non-personal data includes, (i) device software platform, operating system, type of Internet browser, and firmware; (ii) mobile phone carrier; (iii) web browsing patterns, including websites visited; (iv) geographical data such as zip code, area code, and other non-precise location information; and (v) the way in which you use the Site, including frequency and duration of usage.

#### *Cookies and Similar Technologies*

A cookie is a text file that is downloaded on to your hard disk or in to your browser's memory by a webserver that allows us to monitor your interaction with our Sites. Cookies cannot be used to run programs or deliver viruses to

your computer, read data from elsewhere on your computer, or misappropriate any personally identifiable information about you. Cookies are uniquely assigned to you, and can only be read by a webserver in the domain that issued you the cookie.

Cookies are useful because they help arrange the content and layout of our Sites and allow us to recognize those computers or other devices that have been to our Sites before. Cookies do many different jobs, such as allowing our Sites to remember your preference settings and helping us to enhance the usability and performance of our Sites and your experience using it; for example, a cookie could store your personally identifiable information that you have entered into a form on our Site. We also use cookies that are managed by Alphabet, Inc. (fka Google, Inc.) for providing its Google Analytics service, which allows us to understand how users navigate to and interact with our Site.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of our Site.

## **How We Use the Information We Collect**

We may use your personal information for the following purposes:

### *Services and Transactions*

We may use your personal information to deliver services to you or carry out transactions you have requested, including, but not limited to, providing information on our products or services you have purchased or otherwise use, registering purchased products, processing product orders, handling warranty claims, replacing product manuals, answering customer service requests and facilitating the use of our Sites. We may also use your personal information to send you email or postal mail, provide customer support, or arrange for deliveries.

### *Improving our Sites*

We may use your personal information to perform business analyses or for other purposes that help us to develop and improve the quality of our Sites; for example, by customizing our Sites to your particular preferences or interests.

### *Marketing*

We may use your personal information to inform you of products or services which may be of interest to you, and to otherwise communicate with you about offerings, events and news, surveys, special offers, and related topics. You

are able to opt-out from marketing communications sent via e-mail at any time, free of charge by using the “unsubscribe” link in any e-mail marketing materials you receive from us, or by contacting us using the contact information listed in this Statement. Depending on your country of residence, you may also be able to opt out of other types of marketing communications; please contact us using the contact information listed in the Statement for more information.

### *Compulsory Disclosure*

We may also disclose your personal information if we are required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on us; (b) protect and defend our rights or property; or (c) act under exigent circumstances to protect the personal safety of any individual.

## **Security of your personal information**

Amos Power is committed to protecting your personal information. We secure your personal information from unauthorized access, use or disclosure using a variety of security procedures and technology. For example, we secure your personally identifiable information on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure.

## **Your rights to your information**

You may have certain rights with respect to personal information about you that is collected through the Sites or when you contact us. If you are a resident of Canada or the European Union, for example, the rights described below may apply to you. For other users, the rights that apply to you will depend on the laws of your country residence or, in some instances your state of residence. We will facilitate your exercise of the rights that apply to you in accordance with applicable law.

You may have the right to access, review and correct personal information collected through our Sites or when you contact us. In some cases, you can do this by going to the page on which you provided the information. You can help us to maintain the accuracy of your information by notifying us of any change to your mailing address, phone number or e-mail address.

You may be entitled to object to certain types of processing activities involving your personal information, including where we are relying on a legitimate interest to process your personal information or where we are processing your personal information for direct marketing.

You may be entitled to request that we delete your personal information.

You may be entitled to receive and reuse your personal information for your own purposes. This is known as the right to data portability and, where applicable, requires us to move, copy or transfer your personal information from our systems to you or (where technically feasible) a third party chosen by you without affecting its usability.

If you have provided your consent to the processing of your personal information, you may have the right to withdraw your consent at any time by contacting us using the contact details at the end of this Statement or, in the case of email marketing, by using the “unsubscribe” link in any of our marketing emails. This won’t affect the lawfulness of any processing up to that point.

We will respond to any requests from you to exercise your rights within the timeframes required by law. We may charge a fee to facilitate your request where permitted by law. To exercise any of your rights, please contact us using the contact details set out at the end of this Statement. We may take steps to verify your identity before taking action on a request. If you believe our processing of your personal information does not comply with data protection law, you can make a complaint to the supervisory authority in charge of overseeing compliance with data protection law in your jurisdiction. We would however appreciate the chance to address your concerns, so please feel free to contact us regarding any complaint you may have.

Some web browsers may transmit “do-not-track” signals to the Sites with which the user communicates. Because of differences in how web browsers incorporate and activate this feature, it is not always clear whether users intend for these signals to be transmitted, or whether they even are aware of them. We currently do not take action in response to these signals.

For more information about your rights, please contact us using the contact details at the end of this Statement.

## **Children’s information**

We do not knowingly collect information from children and do not target or direct our Sites to children. The meaning of “children” is subject to the laws and regulations in the jurisdiction in which you are located.

## **Changes to this statement**

We may occasionally update this Statement to reflect company and customer feedback. When we do, we will revise the “last updated” date at the top and bottom of the Privacy Statement and take such additional steps as may be required by law. We encourage you to periodically review this Statement to be informed of how we use and protect your information.

## **Contact information**

Amos Power welcomes your comments regarding this Statement. If you believe that we have not adhered to this Statement, please contact us at [privacy@AmosPower.com](mailto:privacy@AmosPower.com). We will use commercially reasonable efforts to promptly determine and remedy the problem.

### Mailing Address

Amos Power, Inc.

Attn: Privacy

P.O. Box 672

Panora, IA 50216

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